

What is a Special Educational Needs and Disabilities Information, Advice and Support (SENDIAS) Service?

The Code of Practice 2014 requires Local Authorities to provide a SENDIAS (formerly Parent Partnership) Service for parents, children and young people. Supportive Parents provides this service in Bristol, North Somerset and South Gloucestershire.

SENDIAS are statutory services providing information advice and support to parents and carers, children and young people with special educational needs and disabilities. Supportive Parents facilitates developing partnerships between parents, young people and professionals.

Working in partnership with:



Local Coordinators

Bristol

Davina Evans

North Somerset

Jackie Oxley

South Gloucestershire

Kathryn Mason

If you need this document in a different format such as Braille, large print, audio tape or computer disk, or in community languages, please contact us.



3rd Floor, Royal Oak House, Royal Oak Avenue, Bristol, BS1 4GB

Information, Advice & Support line:

0117 989 7725

10 am – 2 pm

Monday, Wednesday, Friday during term time

Answer phone at all other times

For parent enquiries

Email: support@supportiveparents.org.uk

Or complete the form on our website

www.supportiveparents.org.uk

Admin: 0117 989 7724

Email: mail@supportiveparents.org.uk

Registered in England and Wales as Supportive Parents for Special Children

Company Limited by Guarantee No. 3905996

Charity No. 1079761



Providing the Special Educational Needs and Disabilities Information, Advice and Support Service (SENDIAS) for Bristol, North Somerset and South Gloucestershire



Supportive Parents is a charity providing information, advice and support (IAS) to parents, children and young people with any type of special educational need or disability (SEND) from 0-25 years in Bristol, North Somerset and South Gloucestershire.

We are an independent organisation offering a free, confidential and impartial service to any parent of/or any young person with SEND who has concerns about educational provision.

We aim to encourage parents, young people and professionals to work more closely together in the best interests of the child or young person. We work to ensure that the views and experiences of parents, children and young people inform policy and practice. We endeavor to raise awareness of SEND issues, processes and procedures.

We are a registered charity managed by a board of Trustees and with a small membership.



**Information, Advice
& Support Line**

10am – 2pm

Mon, Wed & Fri during term time

0117 989 7725

What we offer

Telephone Support

Our Information, Advice and Support Line is staffed by trained advisors and is available between 10am – 2pm Monday, Wednesday and Friday during term time. An answerphone operates at all other times. A reduced service operates during school holidays.

Paperwork

We can help you with paperwork for meetings in a variety of settings such as school or college, reading or responding to letters and reports, statutory assessments, written contributions, reviews and planning.

Meetings

We offer support to help you to prepare for meetings with schools, early years settings and colleges including multi-agency meetings about Education Health & Care (EHC) Plans. We may also be able to provide support at meetings.

Termly Newsletter

Contains local and national information about SEND. Available on our website.



Face to Face Support

We hold support group meetings in local areas. We advertise dates and venues on our website, Facebook and Twitter. You can also phone our Information, Advice and Support Line or ask your educational setting for details.

We offer appointments for meetings at our offices and may be able to visit parents at home.

Courses

We run free Information Courses for parents and carers of children with special educational needs and disabilities. The courses are designed to give an overview of relevant policies and specific information relating to SEND provision.

We also offer training aimed at SENCOs, School Governors, Trainee Educational Psychologists etc.

Contact Us

To email us please complete the form on our website.

Website

For more information about our service or for information, advice and support enquiries.

www.supportiveparents.org.uk

